



## **Communicating a Concern with Regard to Television or Radio Programs**

If you have concerns about content on television or radio, express them to the proper authorities. Your input does make a difference. This also applies if you have comments, requests, or words of encouragement for those in television or radio.

All complaints regarding content on television and radio programs require investigation by: the CRTC (Canadian Radio-television and Telecommunications Commission) and the CBSC (Canadian Broadcast Standards Council).

## **How to communicate if you see or hear something offensive, inappropriate, or inaccurate:**

Write down the date, time, name of station, title of program, and if applicable, the name of the individual who made the comment(s).

Describe the words/actions that you found offensive, and explain why you found them to be offensive. Please also mention if the program is on at an hour when minors may be watching or listening.

Send your complaint to the following three contacts:

### **CRTC**

Secretary-General, CRTC, Ottawa, ON, K1A 0N2  
or email [info@crtc.gc.ca](mailto:info@crtc.gc.ca)

### **CSBC**

President, CBSC, P.O.Box 3265, Ottawa, ON, K1P 6H8  
or email [complaints@cbsc.ca](mailto:complaints@cbsc.ca)

Your Member of Parliament, House of Commons, Ottawa, ON, K1A 0A6 (postage free)